

# PS STRUCTURES

## Quality Management Policy

PS Structures provides project management and leadership expertise for a broad range of building construction developments, operations and related works.

PS Structures Quality Management System provides the framework for continual improvement of our internal management processes and resources. This adds value for our clients through our business processes that support the project management services offered and delivered. We commit to abide by ISO9001:2015 and legislative requirements.

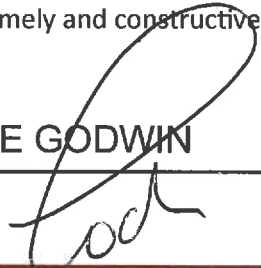
Senior Management is committed to train and develop employees to contribute to the continual improvement of meeting and exceeding our objectives. This is essential for the long term success of the Company whilst achieving Customer and Employee satisfaction.

Our key objectives are:

- ◇ To secure repeat business from satisfied Customers.
- ◇ To ensure that the Customer's expectations and needs are satisfied through high standards of workmanship.
- ◇ To ensure that all projects comply with contract documentation, standards of performance required by the specification, codes and statutory requirements.
- ◇ To provide documentary evidence progressively that all the quality requirements are as specified.
- ◇ To develop, implement, monitor, evaluate and continually improve the effectiveness of our Quality Management Systems.
- ◇ Share Good Practices & Knowledge
- ◇ Respond in a timely and constructive manner to customer & public complaints and act promptly on agreed remedial actions.

Director: ROYLE GODWIN

Signature:



Date: December 2020

Reviewed Annually at the Management Review Meeting Dec 2021